



## ELIGIBILITY CRITERIA CHECKLIST Community Care Services

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
CareFirst ID: \_\_\_\_\_

**This form is to be completed following an assessment or reassessment / review when there are risks to a person's safety or independence that are not being managed by the individual concerned, their carer or other sources of support.**

**(Note: Other sources of support do not include services already provided by the Social Services.)**

### How the Eligibility Criteria are used

- ◆ The eligibility framework is graded into four bands, which describe the seriousness of the risk to independence or other consequences if needs are not addressed.
- ◆ Individual Eligibility Criteria within each band are only met where there is no one else willing, able and appropriate who can effectively manage the risks identified, and care services are required.
- ◆ Evidence in the assessment or review that problems will develop or occur should show that the problems will be inevitable or very likely.
- ◆ The emphasis should be to arrange short term interventions to enable people to be independent where possible.
- ◆ Reviews need to be undertaken to help determine, amongst other things, an individual's continued eligibility for support.

### Threshold for Care Services

The threshold for Devon County Council care services is for

- ◆ **Critical** and **Substantial** risks to be considered for care services, and for
- ◆ **Moderate** and **Low** levels of risks to receive information and advice.

**The four bands are as follows:**

**Critical - when**

Life is, or will be, threatened; and/or	<input type="checkbox"/>
Significant health problems have developed or will develop; and/or	<input type="checkbox"/>
There is, or will be, little or no choice and control over vital* aspects of the immediate environment; and/or	<input type="checkbox"/>
Serious abuse or neglect has occurred or will occur; and/or	<input type="checkbox"/>
There is, or will be, an inability to carry out vital* personal care or domestic routines; and/or	<input type="checkbox"/>
Vital* involvement in work, education or learning cannot or will not be sustained; and/or	<input type="checkbox"/>
Vital* social support systems and relationships cannot or will not be sustained; and/or	<input type="checkbox"/>
Vital* family and other social roles and responsibilities cannot or will not be undertaken.	<input type="checkbox"/>

**\*Vital - Definition**

Vital aspects of a person's life or activities are those which, if they were not able to continue, would result in one of the following:

- Great risk of losing independence, and possibly making admission to institutional care necessary.
- Great risk of only being able to make very little contribution to family and wider community life, resulting in serious consequences for the individual or others.
- Great risk of making damaging and inappropriate contributions to family life or the wider community, with serious consequences for the individual or others.

What may be vital to one person may not be vital to another.

**Substantial - when**

There is, or will be, only partial choice and control over the immediate environment; and/or	<input type="checkbox"/>
Abuse or neglect has occurred or will occur; and/or	<input type="checkbox"/>
There is, or will be, an inability to carry out the majority of personal care or domestic routines; and/or	<input type="checkbox"/>
Involvement in many aspects of work, education or learning cannot or will not be sustained; and/or	<input type="checkbox"/>
The majority of social support systems and relationships cannot or will not be sustained; and/or	<input type="checkbox"/>
The majority of family and other social roles and responsibilities cannot or will not be undertaken.	<input type="checkbox"/>

**Moderate - when**

There is, or will be, an inability to carry out several personal care or domestic routines; and/or	<input type="checkbox"/>
Involvement in several aspects of work, education or learning cannot or will not be sustained; and/or	<input type="checkbox"/>
Several social support systems and relationships cannot or will not be sustained; and/or	<input type="checkbox"/>
Several family and other social roles and responsibilities cannot or will not be undertaken.	<input type="checkbox"/>

**Low - when**

There is, or will be, an inability to carry out one or two personal care or domestic routines; and/or	<input type="checkbox"/>
Involvement in one or two aspects of work, education or learning cannot or will not be sustained; and/or	<input type="checkbox"/>
One or two social support systems and relationships cannot or will not be sustained; and/or	<input type="checkbox"/>
One or two family and other social roles and responsibilities cannot or will not be undertaken.	<input type="checkbox"/>

**Eligible for Social Care Services?**

Yes  No

	Critical	Substantial	Moderate	Low
Overall FACS Eligibility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Overall FACS Eligibility is defined as the highest band in which at least one criteria for eligibility is met.

**If you or your carer are unhappy with the decisions recorded**, please discuss this with the care manager or their manager. If you are still unhappy, please ask the care manager for a copy of the Compliments and Complaints procedure.

**For office use (To be completed by worker):**

Completed by: _____	Date: _____
Copy to service user / carer? Yes <input type="checkbox"/> Date: _____	No <input type="checkbox"/> Reason: _____